

## Problems handing in your paper in a FLOWlock exam?

If the Internet connection fails during the exam, the following notification will appear in the FLOWlock browser: 'No connection to WISEflow'. At the same time, a new tab will appear at the top of the screen: 'Download paper'.

- 1. Click the tab 'Download paper' and save your paper with the latest additions and corrections on your computer (e.g. on the desktop) **before the exam deadline**.
- 2. If the exam deadline expires before the Internet connection is reestablished, please contact an invigilator who can help you hand in the locally saved copy of your paper by connecting your computer to the Internet by means of an ethernet cable.

When you have reestablished the connection to the Internet, you must reenter your exam flow (e.g. by clicking on the hyperlink in the email you received from WISEflow before the exam) and click 'Upload local copy':

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FLOWlock guide		ূ Margit Eskesen Grønborg
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3. Click 'Browse' and locate the copy of your exam paper that you saved on your computer. The invigilator then has to enter a proctor code before you can click 'Validate'.



4. Then you will be able to see the content of your saved paper:

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If you want to hand in your locally saved paper, click 'Hand in paper'.

5. When you have handed in your paper, you can click 'Preview paper' and the eye icon to see appendix material, if any.

1. Paper	2. Hand in state	
Your paper is being prepared as POF and will be available here in a moment. You can preview your paper already by circling the button below.	✓ Handed in 2015/12/16, 1:37 p.m.	
Appendix material	Get receipt A receipt has been sent to mg@au.dk	
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6. Finally, you may click the 'Get receipt' button in order to receive an email confirmation from WISEflow. The link in the email gives you access to see what you have handed in.

