

How to install the VPN client on a Mac

Please note: In order to be able to install VPN, your AU account must be connected to two-step authentication.

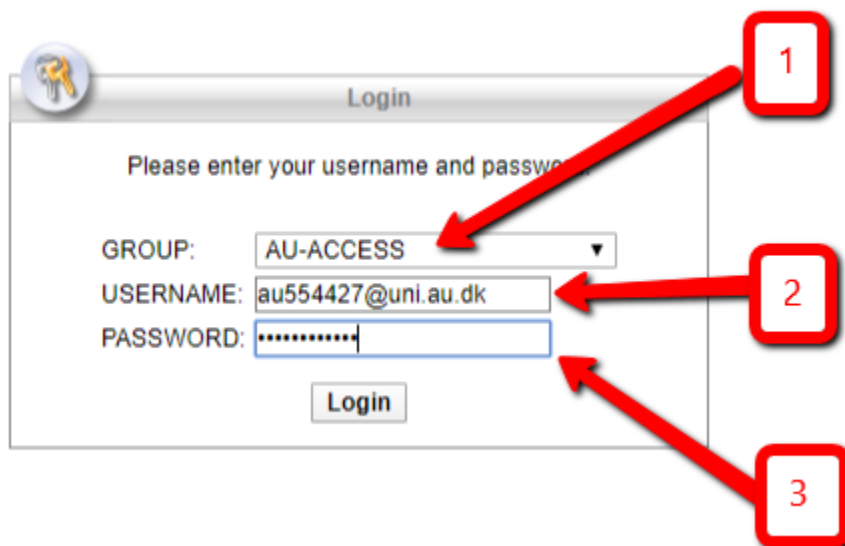
If your account is not connected to two-step authentication, you can find the two-step authentication setup guide here: [How to set up two-step authentication](#)

How to install the VPN client

First, you must install the Cisco AnyConnect client.

[Download the Cisco AnyConnect Secure Mobility Client](#)

1. Select AU-ACCESS from the drop-down menu.
2. Enter your AU ID followed by '@uni.au.dk'.
3. Enter your password which is the same as the password you use to log on to <https://mit.au.dk/>.

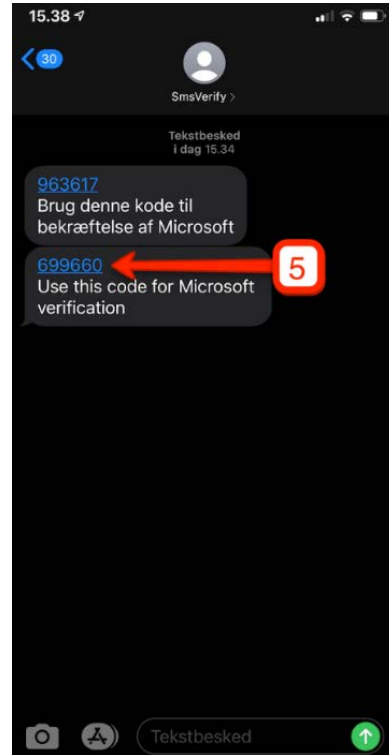
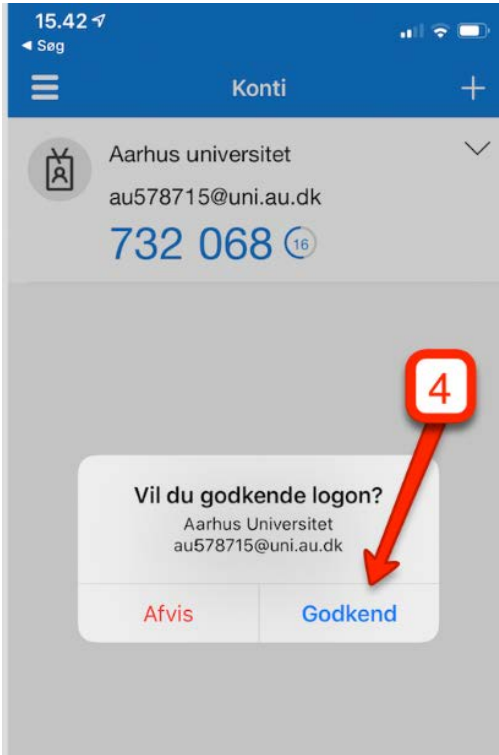


The image shows a screenshot of the Cisco AnyConnect 'Login' dialog box. The dialog has a title bar with a key icon and the text 'Login'. Below the title bar, it says 'Please enter your username and password'. There are three input fields: 'GROUP:' with a dropdown menu showing 'AU-ACCESS', 'USERNAME:' with the text 'au554427@uni.au.dk', and 'PASSWORD:' with a masked password '.....'. A 'Login' button is at the bottom. Three red arrows point from numbered boxes (1, 2, 3) to the GROUP dropdown, the USERNAME field, and the PASSWORD field respectively.

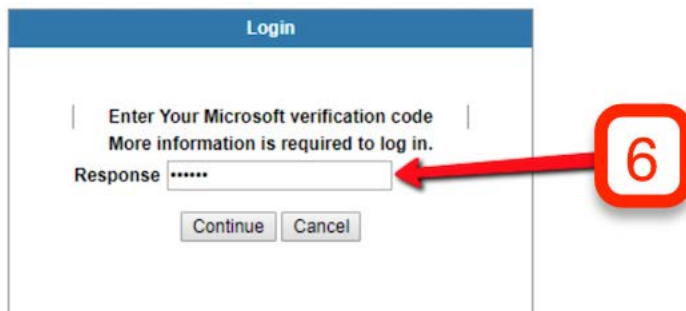
The screen displayed depends on whether you have chosen to set up two-step authentication with the app or an SMS code. Both options will be described below.

4. If two-step authentication is connected with the app, you will receive a logon request which you must approve.

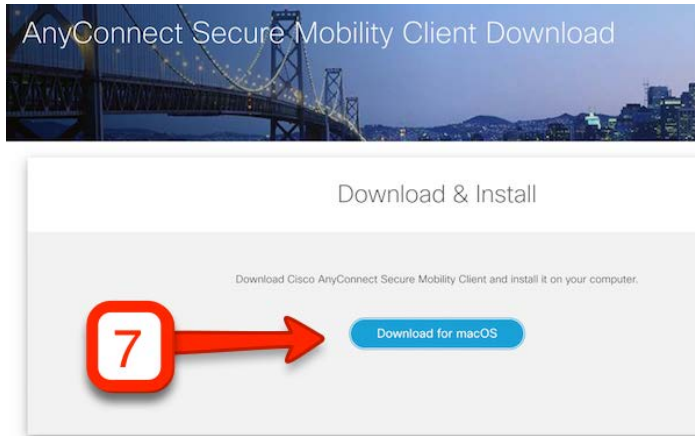
5. If two-step authentication is connected with an SMS code, you will receive an SMS code on your mobile.



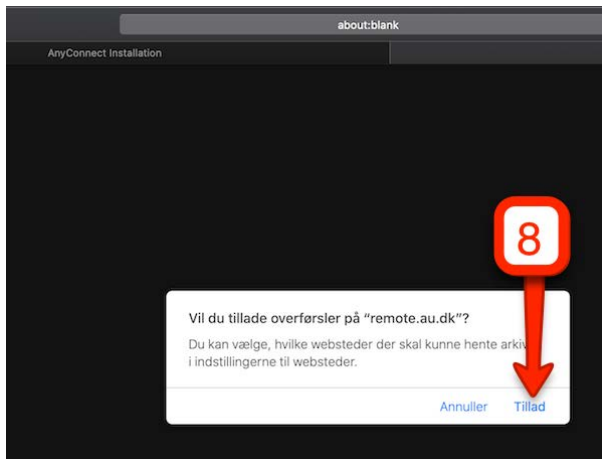
6. Enter the SMS code in the field.



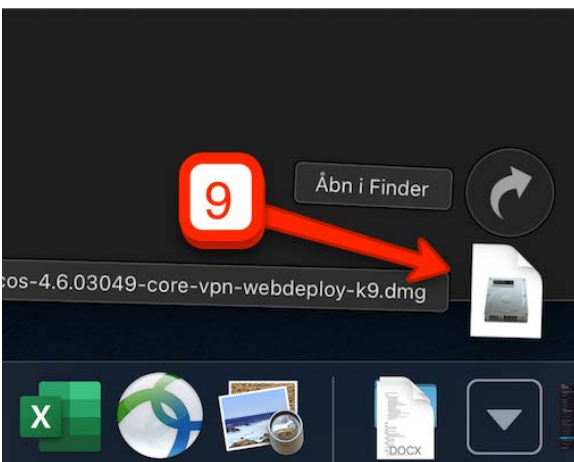
7. After you have logged in, you will be able to download the Cisco client.



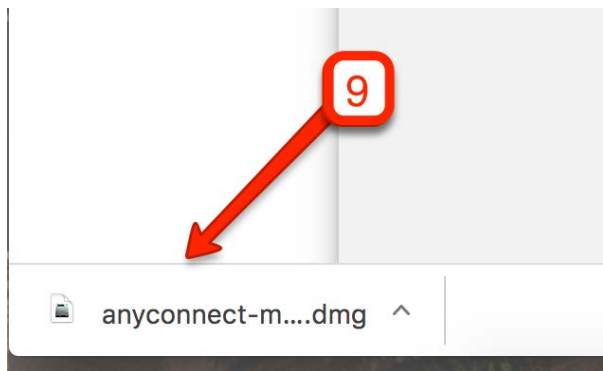
8. Click 'Allow' to transfer files from remote.au.dk



9. The Cisco client is downloaded and you should then click it. Depending on the browser you use, you can find it here:



Safari Browser

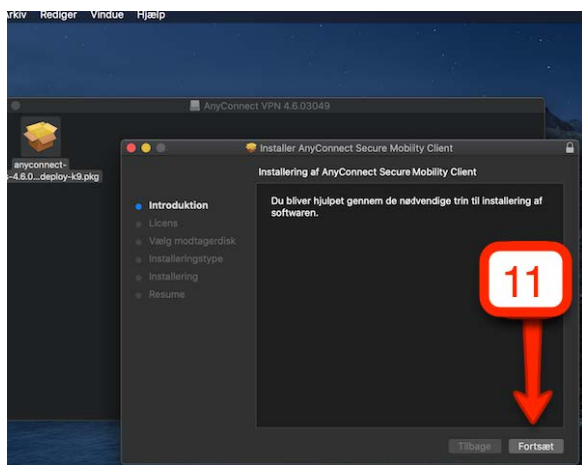


Google Chrome Browser

10. Start the installation process by double-clicking the icon.



11. Go through the steps to complete the installation.



12. When you reach this page, the installation is completed and you are now ready to use VPN.

