

How to install the VPN client on a PC (Windows)

Please note: In order to be able to install VPN, your AU account must be connected to two-step authentication.

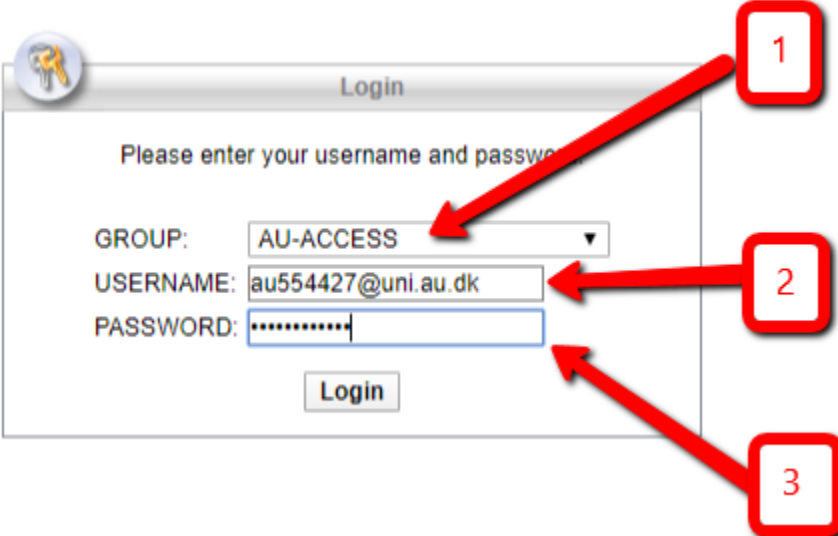
If your account is not connected to two-step authentication, you can find the two-step authentication setup guide here: [How to set up two-step authentication](#)

How to install the VPN client

First, you must install the Cisco AnyConnect client.

[Download the Cisco AnyConnect Secure Mobility Client](#)

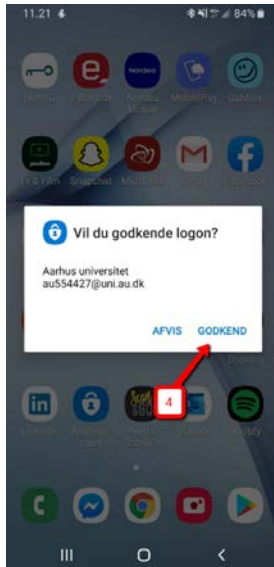
1. Select AU-ACCESS from the drop-down menu.
2. Enter your AU ID followed by '@uni.au.dk'.
3. Enter your password which is the same as the password you use to log on to <https://mit.au.dk/>.



The image shows a screenshot of the Cisco AnyConnect login window. The window title is "Login" and it contains the text "Please enter your username and password". There are three input fields: "GROUP:" with a dropdown menu showing "AU-ACCESS", "USERNAME:" with the text "au554427@uni.au.dk", and "PASSWORD:" with a masked password. A "Login" button is located below the password field. Three red arrows point from numbered boxes (1, 2, 3) to the respective input fields: arrow 1 points to the GROUP dropdown, arrow 2 points to the USERNAME field, and arrow 3 points to the PASSWORD field.

The screen displayed depends on whether you have chosen to set up two-step authentication with the app or an SMS code. Both options will be described below.

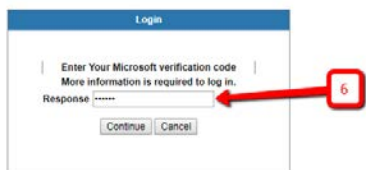
4. If two-step authentication is connected with the app on your phone, you will receive a logon request which you must approve.



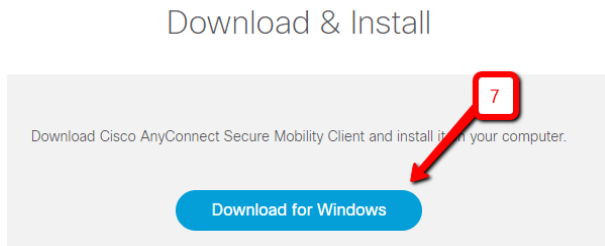
5. If two-step authentication is connected with an SMS code, you will receive an SMS code on your mobile.



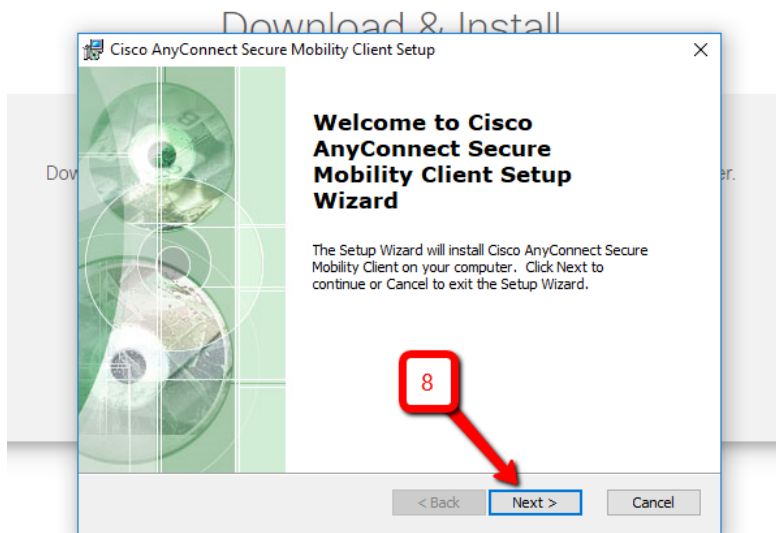
6. Enter the SMS code in the field.



7. Please click the download button on the page that is displayed.



8. Then click 'Next' and follow the rest of the Cisco AnyConnect Secure Mobility Client installation guide.



9. You have now installed the Cisco AnyConnect client and can connect your PC via VPN.

