How to log on to VPN from your PC (Windows)

In order to log on to VPN, Cisco AnyConnect must be installed. If this is not the case, please follow the guide ‘How to install the VPN client on a PC (Windows)’.

**How to log on to VPN**

1. Click the small arrow in the task bar at the bottom right-hand corner of the screen.
2. Click the Cisco AnyConnect icon.

If you cannot see the icon, search by writing ‘Cisco AnyConnect Secure Mobility Client’ in the start field and try to open the program this way.

3. Write ‘remote.au.dk/AU-ACCESS’ in the field.
4. Click ‘Connect’.
5. Enter your AU ID followed by ‘@uni.au.dk’.

6. Enter your password.

7. Click ‘OK’.

The screen displayed depends on whether you have chosen to set up two-step authentication with the app or an SMS code. Both options will be described below.
8. If two-step authentication is connected via the app, you will receive a notification which you must approve.

9. If two-step authentication is connected via SMS code, you will receive an SMS code on your mobile.
10. Enter the SMS code in the field.
11. Click ‘Continue’.
12. You can now check to see whether you are connected to VPN by clicking the small arrow in the task bar.
13. Then click the Cisco AnyConnect icon.
14. If you see a green checkmark on a padlock, you are connected to VPN.